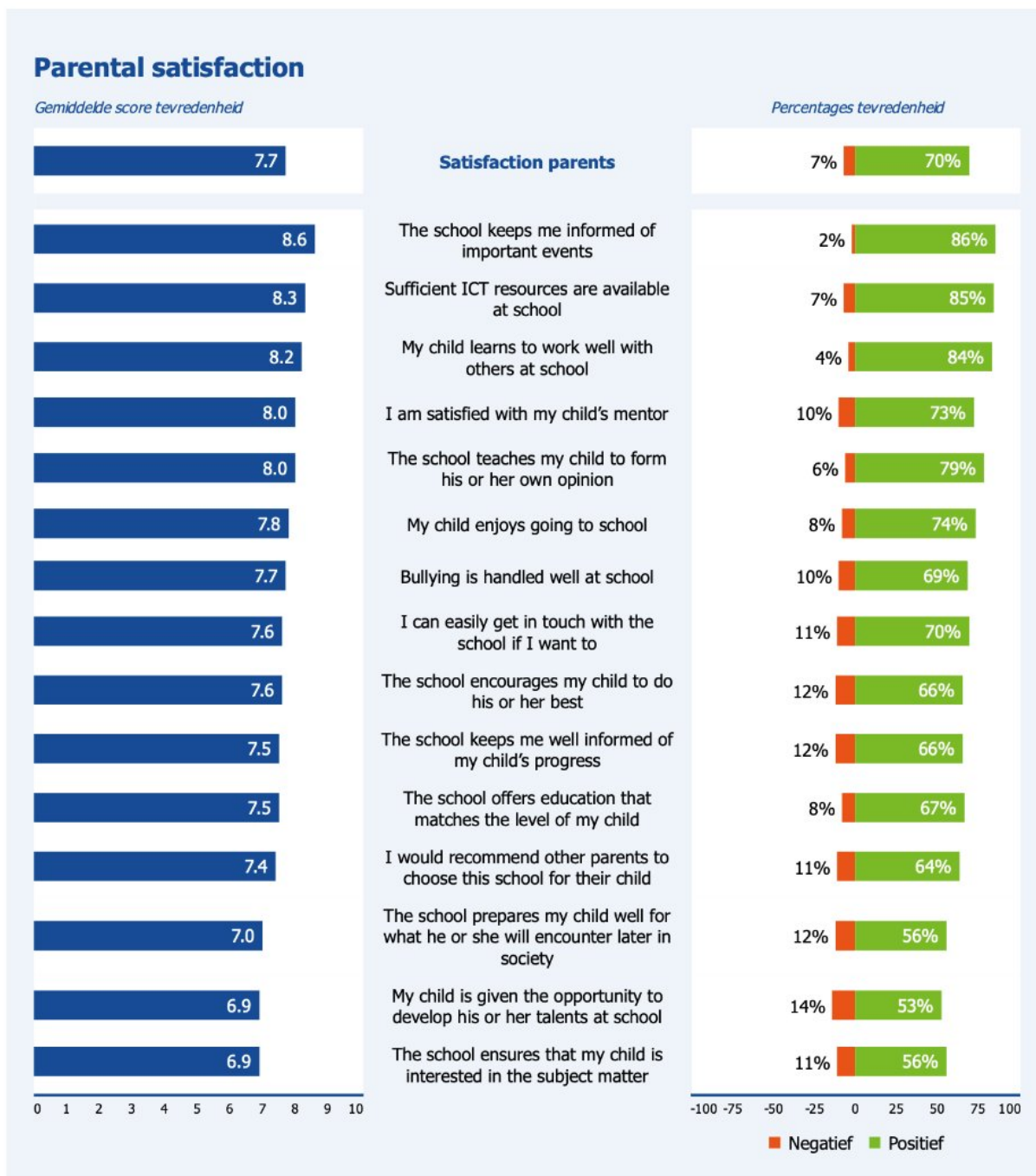


Results: Parent satisfaction survey 2024

Every year, parents are invited to participate in a satisfaction survey conducted by an external organization. The purpose of this survey is to ensure the highest quality of education by gathering valuable feedback from the community. This process not only helps in identifying areas for improvement but also empowers parents by giving them a voice in their children's education.

- In 2024, 103 parents(34%) completed the survey, providing essential insights to help shape the future of our education programmes.
- The survey consisted of 15 questions. Parents could answer with: certainly not, mostly not, sometimes no, sometimes yes, most of the time, certainly.
- Interpretation of results: The value was assigned to the answers given: 1 'for certainly not' to 10 'for certainly'. Then the average score was calculated for each question.

A summary of the results can be seen below:



Compliments given by parents:

Can you name two things for which you would like to compliment the school?

Most frequently given answers	%
Beautiful/cosy building/schoolyard/clean school	26%
Teachers/mentors	14%
Good communication/information provision	13%
Good/modern education	10%
Atmosphere	5%

Point of improvement provided by parents:

Can you name two things that you think the school could have done/could do better?

Most frequently given answers	%
Poor communication/information provision/parent portal	16%
Unmotivated teachers/bad teachers/change of staff	15%
Schedules (gaps / cancellations / shortage of teachers)	11%
Incomplete educational offering (too little attention to certain subjects)	7%
Quality of education/way of teaching	6%